NGN Connect

Disclosure Statement per FCC Restoring Internet Freedom Order

This document addresses the categories of information listed in paragraphs 218 – 223 of the [*Restoring Internet Freedom Order*](https://docs.fcc.gov/public/attachments/FCC-17-166A1.pdf) – Network Management Practices, Performance Characteristics, and Commercial Terms.  If our ISP does not engage in a specific activity listed below, it is marked as “Not Applicable” in this disclosure.

* Network Management Practices
* *Blocking.*  Any practice (other than reasonable network management elsewhere disclosed) that blocks or otherwise prevents end user access to lawful content, applications, service, or non-harmful devices, including a description of what is blocked.
  + Not Applicable
* *Throttling.*  Any practice (other than reasonable network management elsewhere disclosed) that degrades or impairs access to lawful Internet traffic on the basis of content, application, service, user, or use of a non-harmful device, including a description of what is throttled.
  + Not Applicable
* *Affiliated Prioritization.*  Any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate, including identification of the affiliate.
  + Not Applicable
* *Paid Prioritization.*  Any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.
  + Not Applicable
* *Congestion Management*.  Descriptions of congestion management practices, if any.  These descriptions should include the types of traffic subject to the practices; the purposes served by the practices; the practices’ effects on end users’ experience; criteria used in practices, such as indicators of congestion that trigger a practice, including any usage limits triggering the practice, and the typical frequency of congestion; usage limits and the consequences of exceeding them; and references to engineering standards, where appropriate.
  + Not Applicable
* *Application-Specific Behavior*.  Whether and why the ISP blocks or rate-controls specific protocols or protocol ports, modifies protocol fields in ways not prescribed by the protocol standard, or otherwise inhibits or favors certain applications or classes of applications.
  + Not Applicable
* *Device Attachment Rules*.  Any restrictions on the types of devices and any approval procedures for devices to connect to the network.
  + Not Applicable
* *Security*.  Any practices used to ensure end-user security or security of the network, including types of triggering conditions that cause a mechanism to be invoked (but excluding information that could reasonably be used to circumvent network security).
  + Not Applicable
* Performance Characteristics
* *Service Description*.  A general description of the service, including the service technology, expected and actual access speed and latency, and the suitability of the service for real-time applications.
  + NGN offers internet service to residential and small business subscribers up to 1Gbps through a 100% fiber to the home network. NGN has both Active Ethernet and GPON fiber networks deployed to deliver up to 1Gbps of service and all subscribers should expect to receive the amount of bandwidth they are paying for regardless of the time of day. NGN can deliver up to 100Gbps of internet connectivity through specialized equipment on a case by case basis for any customer requesting such service.
* *Impact of Non-Broadband Internet Access Service Data Services*.  If applicable, what non-broadband Internet access service data services, if any, are offered to end users, and whether and how any non-broadband Internet access service data services may affect the last-mile capacity available for, and the performance of, broadband Internet access service.
  + Not Applicable
* Commercial Terms
* *Price*.  For example, monthly prices, usage-based fees, and fees for early termination or additional network services.
  + Bandwidth fees are based on speed not consumption.
  + Early Termination fees typically entail the monthly contracted payment amount times the remaining months left in the contract.
  + Monthly Bandwidth pricing ranges from $115 per month for a shared SMB 75 Mbps, $500 per month for a shared SMB Gig connection, to $4,500 for Enterprise dedicated Gig bandwidth.
* *Privacy Policies*.  A complete and accurate disclosure about the ISP’s privacy practices, if any.  For example, whether any network management practices entail inspection of network traffic, and whether traffic is stored, provided to third parties, or used by the ISP for non-network management purposes.

Please visit: <http://ngn.coop/privacy-policy/>

* *Redress Options*.  Practices for resolving complaints and questions from consumers, entrepreneurs, and other small businesses.

Please visit: <http://ngn.coop/open-internet-statement/>